

VoIP Made Clear and Simple

Advanced phone systems in the cloud,
customized for your business.



Your customers rely on reaching your company in a timely and efficient manner. Let ClarityTel revolutionize your one-on-one experiences with clients with VoIP Business Phone Solutions.

ClarityTel is an industry leader in Voice over Internet Protocol (VoIP) service solutions. You can rely on us for custom and private label solutions — no matter your size or need.

We offer:

- Quick deployment
- Unmatched tech support
- 24/7 customer service
- Nationwide network

Save up to 60% every month with ClarityTel's cloud-based VoIP business solutions.

- Costs much less than a landline
- Unlimited local and domestic long distance
- Flat rate, No set up fee
- Plug-and-play activation



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VoIP Business Phone Solutions

Voice Solutions that work for you

Big Savings. Big Services. 

ClarityTel is uniquely equipped to deploy and support your end-to-end communication needs. ClarityTel's integrated voice solutions bring all of the features you would expect from a Fortune 500 phone system at a fraction of the cost. Unlike competitors that advertise a low price and then add monthly costs for additional features or discount for contract terms, we give you everything for one low month-to-month rate.

ClarityTel benefits include:

- **No contracts** – We sell service!
- **No package plans** – We give you everything for one low price.
- **No phone closet** – Enjoy cloud-based technology with no equipment to maintain.
- **Crystal clear voice** – ClarityTel means crystal clear communications.
- **Reliable** – 99.999% uptime so you can spend time on more pressing needs.
- **Disaster recovery** – ClarityTel can create solutions for any event in your area.
- **Fast provisioning** – We will get your account and service set up on your schedule, not ours.
- **Unlimited calling** – No more per-minute fees in the USA and Canada.
- **VoIP technology** – 35 plus advanced calling features included per user.
- **Global network** – We can assist you with specialized needs anywhere in the world.
- **24/7 customer service** – We are here to help for any after-hours emergency.
- **Personal touch** – All of our departments are staffed with seasoned telephony experts.



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Advanced VoIP Solutions for Enterprise

Advanced Voice Solutions that work for you

ClarityTel is uniquely equipped to deploy and support your end-to-end communication needs. ClarityTel's advanced, integrated voice solutions bring all of the features you would expect from a Fortune 500 phone system at a fraction of the cost. Unlike competitors that advertise a low price and then add monthly costs for additional features or discount for contract terms, we give you everything for one low month-to-month rate.

Whether you are focused on scalability, flexibility or affordability our advanced cloud-based solutions can be customized to fit your enterprise needs.

Our Advanced Features include:

- SIP Trunks
- Advanced Auto Attendant
- Store Locator Service
- Receptionist Call Manager
- Call Queue Management
- Call Recording Module
- Voice and Fax Broadcasting
- Live Answering Service



ClarityTel Advanced Feature Advantages.

SIP Trunks (4 Trunk minimum)

Clarity SIP Trunks allow you to connect your IP PBX system to the Public Switched Telephone Network (PSTN) via VoIP and your Internet connection.

Advantages include:

- This allows for convergence of voice and data onto a common IP connection, eliminating the need for separate voice and data connections.
- Enjoy significant cost savings by eliminating the need for local gateways or PRI connections.
- Establish points of presence in multiple cities with local numbers rather than relying on 1-800 numbers.
- Pay for only the number of voice channels you need.
- Increase flexibility and implementation of call control, using DIDs that allow each employee to have his or her own phone number or direct extension.

Store Locator Service

ClarityTel's Store Locator Service that lets your customers quickly connect to the correct store quickly.

Advantages include:

- Caller given access to all available choices in their area and the option to connect to the most convenient location.
- Supply customers with other crucial information such as directions, business hours, and special offers.
- Cost savings from branding and marketing one number instead of promoting multiple location telephone numbers.
- Flexible service can grow as your business expands.
- Easily redirect callers to another location in the case store closure or natural disaster.

Auto Attendant

The Clarity Auto Attendant is an integral part of a hosted PBX phone system.

Advantages include:

- Answer all incoming calls with a professional touch using recorded greetings and a menu of options.
- Configure and manage your auto attendant and call flows through an easy-to-use web interface.
- Callers can dial by numeric extension, dial by name, or choose from a list of options to reach a department or person.
- Each auto attendant extension can transfer calls to a ClarityTel business line, a mobile phone, or any other number on the PSTN allowing you to take important business calls no matter where you are.
- Manage your calls efficiently and improve your business services with voicemail with email delivery, caller ID, call blast and more.
- Monthly fee includes unlimited inbound and outbound calling.

Receptionist Call Manager

ClarityTel's Receptionist Call Manager is a professional SIP softphone for operators and receptionists with Outlook/LDAP/XMPP/CRM integration, built-in web browser and e-mailer.

Advantages include:

- Front desk staff managing full extension status monitoring (ringing, busy, available) with calls details and call interception from their desktop.
- When multiple companies, sites or departments lines are diverted to the application, the corresponding line number and name is shown in the "To" field of the call list.
- Our CRM-dedicated web browser window can display any web-based CRM.
- For each user, the operator can select specific phone or online status change alerts.
- 65+ distinct call manager features to ensure operator access and efficiency.

ClarityTel Advanced Feature Advantages.

Call Queue Management

Manage your high traffic call times and call flows and make your callers' experience as pleasant as possible with ClarityTel Call Queuing.

Advantages include:

- Flexibility to manage peak call times without adding additional lines that your staff cannot answer.
- Designed to capture and hold callers and their attention at affordable costs.
- Place callers in queue until the next available staffed line is free instead of dead ending them with busy signals or voice mail.
- Allow callers to hear wait times, number of callers ahead of them, on hold music, custom company announcements, and many other options.

Voice and Fax Broadcasting

Get your message out to as many people as you want, fast and cost effectively with ClarityTel's Voice and Fax Broadcasting.

Advantages include:

- State-of-the-art in house systems to meet any of your voice and fax broadcast needs for voice and fax message delivery.
- Send custom scripted messages or faxes out to any group of telephone numbers that you choose.
- Leave messages on machines or select live connect options out to any number.
- With your "broadcast box" you can control all of the technology at your fingertips.
- Allows any recipient to press a button and be automatically removed from your voice broadcast lists to stay compliant.

Call Recording Module

The ClarityTel Call Recording service uses a cloud based strategy delivering you a secure and economical package of software as a service (SaaS) that includes call recording, call management, caller reporting, and more.

Advantages include:

- Perfect for small- to medium-sized businesses that don't want to invest in expensive in-house software programs
- Online dashboard for review and storage of recorded calls.
- Record all organization's inbound and outbound calls.
- Call logs include date, time, user, caller ID, destination phone number, and call duration.
- Calls are stored for 90 days in the ClarityTel dashboard with longer options available.

Live Answering Service

The ClarityTel Live Answering Service elevates your corporate image without the cost of an on staff receptionist.

Advantages include:

- The ClarityTel team schedules appointments, processes customer orders, and handles customer service inquiries.
- No patching or additional per minute fees once the attendant transfers the call to a ClarityTel business line or ClarityTel extension.
- Pay only for the actual live answering minutes you use
- Set up as many extensions and call flows as your customers and business needs.
- Port your existing number or choose a new local or toll free number anywhere in the US or Canada.
- After Hours Answering Professionals available around the clock — 100% HIPAA compliant.

VoIP Fax Business Solutions

Fax Solutions that work for you

Send and receive faxes, without an actual fax line



Though faxing may seem like a throwback to the 1980s, a lot of businesses still need to send and receive fax documents. If your business requires a solid, affordable plan to deal with faxes, be savvy about it and take advantage of the conveniences of modern technology.

ClarityTel benefits include:

- Send and receive faxes without a modem-based machine
- Eliminate the need for a dedicated phone line. Everything is done virtually from the web.
- Sending page fees are included in your service rate to the USA and Canada
- Never worry about a paper jam ever again.
- Save hundreds or thousands of dollars per year with cost savings on fax cartridges and paper.
- If you can get online or to e-mail, you can send from anywhere in the world
- ClarityTel vFax allows for multiple incoming faxes at one time.
- Receive faxes whether your office is open or closed, online or not.
- Online dashboard lets you manage and review your vFax service through an easy-to-use web interface.

We offer an Unlimited Inbound vFax Service as well as vFax Inbound/Outbound Services. With Outbound services, the light to moderate user can send 150 outbound pages per month.



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